

CUSTOMER INFORMATION

BULLETIN



No. 46, 23rd March, 1992

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Automatic Marking of Titles from Scanning to Store



Register 2000 is now capable of automating the marking back to file, titles, after the scanning and quality processes have been performed. The inconvenience of receiving a search of a title marked "Subject to Dealing" when the title is marked to microfilm, after the breakcase function has been completed, is now lessened.

The automatic function has reduced the scanning process by twenty four hours, which in turn, helps us to service your requests much quicker.

Please direct any questions to the A/Manager, Tenure Search & Title Security, Ross Coppin, on 222 6814.



New Freehold Survey Plan Lodgement Process

From March 30, 1992, improved survey plan and diagram lodgement procedures will commence at the Department of Land Administration. The substance of the change is that plans can be lodged at the Office of Titles as soon as the survey is completed, that is before the final State Planning Commission approval, allowing concurrent action by the surveyor and New Title Services Branch.

The benefits include:

- time saving of up to four weeks for developers,
- earlier availability of the survey to searchers,
- only validated plan copies will be circulated to authorities,
- and the anomaly of rating time will become negligible.

There is full support from the survey industry and other affected Departments. The new procedures do not replace the Early Issue of Title procedures. For further information please contact R. Picknoll, Survey Advice Officer on 222 6807.

Updated Index to Customer Information Bulletin



Because of the commitment by this Office to introduce legislative changes to cater for the demand within the community, the Office of Titles Practice Manual has not been updated since March 1986. It is anticipated that the Practice Manual will require a complete re-write.

In the mean time, changes to the procedures should be indexed against the Practice Manual.

The Customer Information Bulletins are our way of keeping you informed of our new services to you and incorporate changes suggested by Customer liaison groups.

Bulletin number 31 supplied an index from the first Bulletin which issued on March 9, 1988. This Bulletin contains an index of issues since then. Should you have missed any of the issues a copy may be obtained from the Customer Service Centre.

The following is an updated index to the Customer Information Bulletins.

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Issuing of Cancelled Duplicate Titles




Our Clients are reminded, that an old Duplicate Title is cancelled and destroyed when lodged in this Office with a document. Because of technological procedures now in place (i.e. Register 2000) titles must be in a standard format to produce a high quality copy for your requirements.

If your client wishes to retain an old Duplicate Title for historical purposes, a letter requesting the Duplicate to re-issue must accompany the documents lodged.

The Duplicate Title is labelled "For Historic Purposes Only" and happily returned. If no letter is forthcoming, your clients may be disappointed with the Registrar exercising his authority under Section 188 (IV) of the Transfer of Land Act and destroy the Duplicate, to conform with procedural standards.

An enquiry, by you, before settlement may alleviate a potentially unhappy situation.


L Kennedy
A/Director
Land Titles Division